# CONTENTS

SECTION INT

**INTERIOR** 

SYMPTOM DIAGNOSIS2	Removal and Installation12	F
SQUEAK AND RATTLE TROUBLE DIAG- NOSES	BODY SIDE TRIM15Exploded View15Removal and Installation15	G
Inspection Procedure4 Diagnostic Worksheet6	REAR PARCEL SHELF FINISHER20 Exploded View20	Н
PRECAUTION8	Removal and Installation20	
PRECAUTIONS	FLOOR TRIM22Exploded View22Removal and Installation22	I
SIONER"8 Precautions Necessary for Steering Wheel Rota-	HEADLINING24	INT
tion After Battery Disconnection8 Precaution for Procedure without Cowl Top Cover9 Precaution for Work9	NORMAL ROOF24 NORMAL ROOF : Exploded View24 NORMAL ROOF : Removal and Installation25	K
PREPARATION10	SUNROOF26	
PREPARATION	SUNROOF : Exploded View27 SUNROOF : Removal and Installation27	L
Commercial Service Tools	TRUNK ROOM TRIM30	
CLIP LIST11 Clip List	Exploded View30 Removal and Installation30	Μ
REMOVAL AND INSTALLATION12	TRUNK LID TRIM   32     Exploded View   32	Ν
DOOR FINISHER12 Exploded View	Removal and Installation32	0

А

В

С

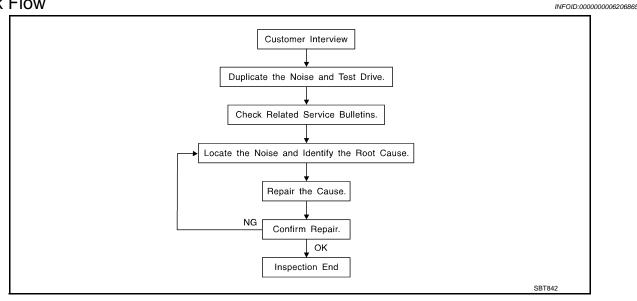
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#### < SYMPTOM DIAGNOSIS >

# SYMPTOM DIAGNOSIS SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow



### CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer comments. Refer to <u>INT-6. "Diagnostic Worksheet"</u>. This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, perform a diagnosis and repair the noise that the customer is concerned about. This can be accomplished by performing a test drive with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so that the customer, service adviser, and technician use the same language when describing the noise.
- Squeak (Like tennis shoes on a clean floor)
   Squeak characteristics include the light contact / fast movement / brought on by road conditions / hard surfaces = high-pitched noise / softer surfaces = low-pitched noises / edge to surface = chirping
- Creak (Like walking on an old wooden floor)
   Creak characteristics include firm contact / slow movement/twisting with a rotational movement / pitch dependent on materials / often brought on by activity.
- Rattle (Like shaking a baby rattle) Rattle characteristics include fast repeated contact / vibration or similar movement / loose parts/missing clip or fastener / incorrect clearance.
- Knock (Like a knock on a door) Knock characteristics include hollow sounds / sometimes repeating / often brought on by driver action.
- Tick (Like a clock second hand) Tick characteristics include gentle contacting of light materials / loose components / can be caused by driver action or road conditions.
- Thump (Heavy, muffled knock noise) Thump characteristics include softer knock / dull sounds often brought on by activity.
- Buzz (Like a bumblebee) Buzz characteristics include high frequency rattle / firm contact.
- Often the degree of acceptable noise level varies depending upon the person. A noise that a technician may judge as acceptable may be very irritating to a customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

#### < SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when the repair is reconfirmed. If the noise can be duplicated easily during the test drive, do the following with the vehicle stopped to help	A
identify the source of the noise. 1) Close a door.	В
<ol> <li>Tap or push/pull around the area where the noise appears to be coming from.</li> <li>Rev the engine.</li> </ol>	
4) Use a floor jack to recreate vehicle "twist".	С
<ol> <li>At idle, apply engine load (electrical load, half-clutch on M/T models, drive position on A/T models).</li> <li>Raise the vehicle on a hoist and hit a tire with a rubber hammer.</li> </ol>	
<ul> <li>Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.</li> <li>If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.</li> </ul>	D
CHECK RELATED SERVICE BULLETINS	Е
After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to the concern or symptom.	
If a TSB relates to the symptom, follow the procedure to repair the noise.	F
LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE	
1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis ear: J-39570, engine ear, and mechanics stethoscope).	G
2. Narrow down the noise to a more specific area and identify the cause of the noise by:	
<ul> <li>Removing the component(s) in the area(s) that is / are suspected to be the cause of the noise.</li> <li>Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, creating a new noise.</li> </ul>	Н
<ul> <li>Tapping or pushing/pulling the component(s) that is / are suspected to be the cause of the noise.</li> <li>Do not tap or push/pull the component(s) with excessive force, otherwise the noise is eliminated only tempo-</li> </ul>	
rarily. • Feeling for a vibration by hand by touching the component(s) that is / are suspected to be the cause of the	I
noise.	
<ul> <li>Placing a piece of paper between components that are suspected to be the cause of the noise.</li> <li>Looking for loose components and contact marks. Refer to <u>INT-4, "Inspection Procedure"</u>.</li> </ul>	INT
REPAIR THE CAUSE	К
<ul> <li>If the cause is a loose component, tighten the component securely.</li> </ul>	
<ul> <li>If the cause is insufficient clearance between components:</li> <li>Separate components by repositioning or loosening and retightening the components, if possible.</li> <li>Insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape, or ure- thane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through the authorized NISSAN Parts</li> </ul>	L
Department. CAUTION:	M
Never use excessive force as many components are constructed of plastic and may be damaged.	
<b>NOTE:</b> Always check with the Parts Department for the latest parts information.	NI
The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.	Ν
URETHANE PADS [1.5 mm (0.059 in) thick]	0
Insulates connectors, harness, etc. • 76268-9E005: 100 $ imes$ 135 mm (3.937 $ imes$ 5.315 in)	0
• 76884-71L01: 60 $\times$ 85 mm (2.362 $\times$ 3.346 in)	
• 76884-71L02: 15 $ imes$ 25 mm (0.591 $ imes$ 0.984 in) INSULATOR (Foam blocks)	Ρ
Insulates components from contact. Can be used to fill space behind a panel.	
Insulates components from contact. Can be used to fill space behind a panel. • 73982-9E000: 45 mm (1.772 in) thick, $50 \times 50$ mm (1.969 $\times$ 1.969 in)	
Insulates components from contact. Can be used to fill space behind a panel. • 73982-9E000: 45 mm (1.772 in) thick, $50 \times 50$ mm (1.969 $\times$ 1.969 in) • 73982-50Y00: 10 mm (0.394 in) thick, $50 \times 50$ mm (1.969 $\times$ 1.969 in) INSULATOR (Light foam block)	
Insulates components from contact. Can be used to fill space behind a panel. • 73982-9E000: 45 mm (1.772 in) thick, $50 \times 50$ mm (1.969 $\times$ 1.969 in) • 73982-50Y00: 10 mm (0.394 in) thick, $50 \times 50$ mm (1.969 $\times$ 1.969 in)	

## INT-3

#### < SYMPTOM DIAGNOSIS >

Used to insulate where movement does not occur. Ideal for instrument panel applications.

• 68370-4B000: 15 imes 25 mm (0.591 imes 0.984 in) pad

• 68239-13E00: 5 mm (0.197 in) wide tape roll

The following materials, not found in the kit, can also be used to repair squeaks and rattles. UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications. SILICONE GREASE Used in place of UHMW tape that is visible or does not fit. Only lasts a few months. SILICONE SPRAY Used when grease cannot be applied. DUCT TAPE Used to eliminate movement.

#### CONFIRM THE REPAIR

After repair is complete, test drive the vehicle to confirm that the cause of noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

#### Inspection Procedure

INFOID:000000006206866

Refer to Table of Contents for specific component removal and installation information.

#### INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- 1. The cluster lid A and instrument panel
- 2. Acrylic lens and combination meter housing
- 3. Instrument panel to front pillar garnish
- 4. Instrument panel to windshield
- 5. Instrument panel mounting pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicon spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

#### CAUTION:

Never use silicone spray to isolate a squeak or rattle. If the area is saturated with silicone, the recheck of repair becomes impossible.

#### CENTER CONSOLE

Components to check include:

- 1. Shifter assembly cover to finisher
- 2. A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

#### DOORS

Check the following items:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon connection to door finisher
- 3. Wiring harnesses tapping
- 4. Door striker out of alignment causing a popping noise on starts and stops

Tapping, moving the components, or pressing on them while driving to duplicate the conditions can isolate many of these incidents. The areas can usually be insulated with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

#### TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the customer. In addition check for the following items:

## INT-4

#### < SYMPTOM DIAGNOSIS >

1. Trunk lid dumpers out of adjustment	
2. Trunk lid striker out of adjustment	А
3. Trunk lid torsion bars knocking together	
4. A loose license plate or bracket	
Most of these incidents can be repaired by adjusting, securing, or insulating the item(s) or component(s) causing the noise.	В
SUNROOF/HEADLINING	С
Noises in the sunroof / headlining area can often be traced to one of the following items:	U
1. Sunroof lid, rail, linkage, or seals making a rattle or light knocking noise	
2. Sunvisor shaft shaking in the holder	D
3. Front or rear windshield touching headlining and squeaking	
Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.	E
SEATS	
When isolating seat noise it is important to note the position the seat is in and the load placed on the seat when the noise occurs. These conditions should be duplicated when verifying and isolating the cause of the noise.	F
Causes of seat noise include:	
1. Headrest rods and holder	G
2. A squeak between the seat pad cushion and frame	
3. The rear seatback lock and bracket	
These noises can be isolated by moving or pressing on the suspected components while duplicating the con- ditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.	Н
UNDERHOOD	
Some interior noise may be caused by components under the hood or on the engine wall. The noise is then	
transmitted into the passenger compartment. Causes of transmitted underhood noise include:	INT
1. Any component mounted to the engine wall	
<ol><li>Components that pass through the engine wall</li></ol>	IZ.
3. Engine wall mounts and connectors	K
4. Loose radiator mounting pins	
5. Hood bumpers out of adjustment	L
6. Hood striker out of adjustment	
These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move, or insulate one component at a time and test drive the vehicle. Also, engine RPM	M
or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.	
	Ν
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< SYMPTOM DIAGNOSIS >

**Diagnostic Worksheet** 



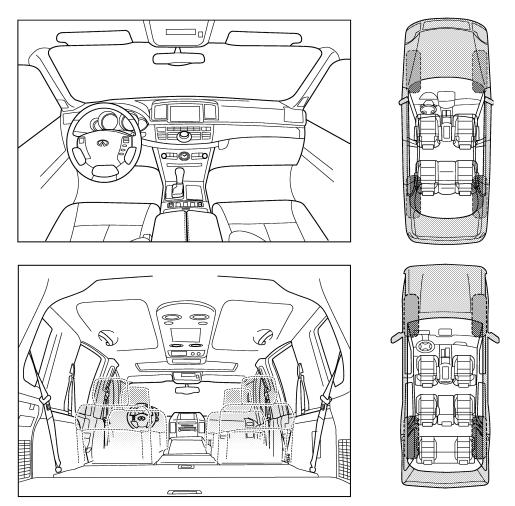
SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

#### Dear Infiniti Customer:

We are concerned about your satisfaction with your Infiniti vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your Infiniti right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service consultant or technician to ensure we confirm the noise you are hearing.

#### I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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#### < SYMPTOM DIAGNOSIS >

1 st time in the morning       when it is raining or wet         only when it is cold outside       dry or dusty conditions         only when it is hot outside       other:         I. WHEN DRIVING:       IV. WHAT TYPE OF NOISE         I. through driveways       squeak (like tennis shoes on a clean floor)         over rough roads       creak (like walking on an old wooden floor)         over speed bumps       rattle (like shaking a baby rattle)         only aboutmph       knock (like a knock at the door)         on acceleration       tick (like a clock second hand)         coming to a stop       thump (heavy, muffled knock noise)         on turns: left, right or either (circle)       buzz (like a bumble bee)         with passengers or cargo       other:         other:	Briefly describe the location where the no	bise occurs:
anytime       after sitting out in the rain         1 st time in the morning       when it is raining or wet         only when it is cold outside       dry or dusty conditions         only when it is hot outside       other:         I. WHEN DRIVING:       IV. WHAT TYPE OF NOISE         I through driveways       squeak (like tennis shoes on a clean floor)         over rough roads       creak (like walking on an old wooden floor)         over rough roads       creak (like walking on an old wooden floor)         over speed bumps       rattle (like shaking a baby rattle)         only aboutmph       knock (like a knock at the door)         on acceleration       tick (like a clock second hand)         coming to a stop       thump (heavy, muffled knock noise)         on turns: left, right or either (circle)       buzz (like a bumble bee)         with passengers or cargo       other:         other:		
1 st time in the morning       when it is raining or wet         only when it is cold outside       dry or dusty conditions         only when it is hot outside       other:         I. WHEN DRIVING:       IV. WHAT TYPE OF NOISE         through driveways       squeak (like tennis shoes on a clean floor)         over rough roads       creak (like walking on an old wooden floor)         over rough roads       creak (like a knock at the door)         only about       mph         only about       mph         only about       mph         only about       mph         coming to a stop       thump (heavy, muffled knock noise)         on acceleration       buzz (like a bumble bee)         with passengers or cargo       buzz (like a bumble bee)         other:	I. WHEN DOES IT OCCUR? (please ch	eck the boxes that apply)
Image: Second	anytime	after sitting out in the rain
Image: Sequence of the second seco	1st time in the morning	when it is raining or wet
I. WHEN DRIVING:       IV. WHAT TYPE OF NOISE         I through driveways       squeak (like tennis shoes on a clean floor)         over rough roads       creak (like walking on an old wooden floor)         over speed bumps       rattle (like shaking a baby rattle)         only aboutmph       knock (like a knock at the door)         on acceleration       tick (like a clock second hand)         coming to a stop       thump (heavy, muffled knock noise)         on turns: left, right or either (circle)       buzz (like a bumble bee)         with passengers or cargo       other:	-	
through driveways       squeak (like tennis shoes on a clean floor)         over rough roads       creak (like walking on an old wooden floor)         over speed bumps       rattle (like shaking a baby rattle)         only aboutmph       knock (like a knock at the door)         on acceleration       tick (like a clock second hand)         coming to a stop       thump (heavy, muffled knock noise)         on turns: left right or either (circle)       buzz (like a bumble bee)         with passengers or cargo       other:         after drivingmiles orminutes       This as of person performing         Post DEL COMPLETED BY DEALERSHIP PERSONNEL       test Drive Notes:	only when it is hot outside	other:
over rough roads       creak (like walking on an old wooden floor)         over speed bumps       rattle (like shaking a baby rattle)         only aboutmph       knock (like a knock at the door)         on acceleration       tick (like a clock second hand)         coming to a stop       thump (heavy, muffled knock noise)         on turns: left, right or either (circle)       buzz (like a bumble bee)         with passengers or cargo       other:	II. WHEN DRIVING:	IV. WHAT TYPE OF NOISE
over speed bumps       rattle (like shaking a baby rattle)         only about mph       knock (like a knock at the door)         on acceleration       tick (like a clock second hand)         coming to a stop       thump (heavy, muffled knock noise)         on turns: left, right or either (circle)       buzz (like a bumble bee)         with passengers or cargo       other:	through driveways	☐ squeak (like tennis shoes on a clean floor)
Image: Second	over rough roads	creak (like walking on an old wooden floor)
on acceleration tick (like a clock second hand)   coming to a stop thump (heavy, muffled knock noise)   on turns: left, right or either (circle) buzz (like a bumble bee)   with passengers or cargo other:   after driving miles or   after driving miles or   miles or minutes   O BE COMPLETED BY DEALERSHIP PERSONNEL Test Drive Notes:   rehicle test driven with customer Performing   Noise verified on test drive Performing   Noise source located and repaired Performing   Follow up test drive performed to confirm repair Customer Name:   UN: Customer Name:   VO.# Date:	over speed bumps	☐ rattle (like shaking a baby rattle)
coming to a stop thump (heavy, muffled knock noise)   on turns: left, right or either (circle) buzz (like a bumble bee)   with passengers or cargo buzz (like a bumble bee)   other:	🗌 only about mph	knock (like a knock at the door)
on turns: left, right or either (circle) buzz (like a bumble bee)   with passengers or cargo other:   after driving miles or   after driving miles or   miles or minutes   O BE COMPLETED BY DEALERSHIP PERSONNEL est Drive Notes:   vehicle test driven with customer   Noise verified on test drive   Noise source located and repaired   Follow up test drive performed to confirm repair   Customer Name:   VO.#	$\Box$ on acceleration	☐ tick (like a clock second hand)
with passengers or cargo         other:	$\Box$ coming to a stop	thump (heavy, muffled knock noise)
other:	🗌 on turns: left, right or either (circle)	buzz (like a bumble bee)
after driving miles or minutes         O BE COMPLETED BY DEALERSHIP PERSONNEL         rest Drive Notes:         YES       NO         Initials of person         Pehicle test driven with customer         Noise verified on test drive         Noise source located and repaired         Follow up test drive performed to confirm repair         Customer Name:         VO.#	$\Box$ with passengers or cargo	
O BE COMPLETED BY DEALERSHIP PERSONNEL eest Drive Notes:           YES         NO         Initials of person performing           YES         NO         Initials of person performing           Yehicle test driven with customer	other:	
YES       NO       Initials of person performing         Vehicle test driven with customer	after driving miles or mi	nutes
Zehicle test driven with customer	-	
Noise verified on test drive       Image: Imag	-	YES NO Initials of person
Noise source located and repaired       Image: Customer Name: Image: C	TO BE COMPLETED BY DEALERSHIP Test Drive Notes:	YES NO Initials of person
Follow up test drive performed to confirm repair          □         □         □	TO BE COMPLETED BY DEALERSHIP Test Drive Notes:	YES NO Initials of person performing
/IN:       Customer Name:         V.O.#       Date:	TO BE COMPLETED BY DEALERSHIP Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive	YES NO Initials of person performing
V.O.# Date:	TO BE COMPLETED BY DEALERSHIP Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired	YES NO Initials of person performing
	TO BE COMPLETED BY DEALERSHIP Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired	YES NO Initials of person performing
This form must be attached to Work Order	TO BE COMPLETED BY DEALERSHIP Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confir	YES       NO       Initials of person performing         Image: Image of the second seco
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	D BE COMPLETED BY DEALERSHIP est Drive Notes: ehicle test driven with customer Noise verified on test drive Noise source located and repaired Follow up test drive performed to confir N:	YES         NO         Initials of person performing

### < PRECAUTION >

# PRECAUTION PRECAUTIONS

## Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the "SRS AIR BAG" and "SEAT BELT" of this Service Manual.

#### WARNING:

Always observe the following items for preventing accidental activation.

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision that would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see "SRS AIR BAG".
- Never use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

#### PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

#### WARNING:

Always observe the following items for preventing accidental activation.

- When working near the Air Bag Diagnosis Sensor Unit or other Air Bag System sensors with the ignition ON or engine running, never use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precautions Necessary for Steering Wheel Rotation After Battery Disconnection

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#### **CAUTION:**

Comply with the following cautions to prevent any error and malfunction.

- Before removing and installing any control units, first turn the ignition switch to the LOCK position, then disconnect both battery cables.
- After finishing work, confirm that all control unit connectors are connected properly, then re-connect both battery cables.
- Always use CONSULT to perform self-diagnosis as a part of each function inspection after finishing work. If a DTC is detected, perform trouble diagnosis according to self-diagnosis results.

For vehicle with steering lock unit, if the battery is disconnected or discharged, the steering wheel will lock and cannot be turned.

If turning the steering wheel is required with the battery disconnected or discharged, follow the operation procedure below before starting the repair operation.

#### **OPERATION PROCEDURE**

1. Connect both battery cables. NOTE:

Supply power using jumper cables if battery is discharged.

- Turn the ignition switch to ACC position. (At this time, the steering lock will be released.)
- 3. Disconnect both battery cables. The steering lock will remain released with both battery cables disconnected and the steering wheel can be turned.

## INT-8

## PRECAUTIONS

#### < PRECAUTION >

- 4. Perform the necessary repair operation.
- 5. When the repair work is completed, re-connect both battery cables. With the brake pedal released, turn A the ignition switch from ACC position to ON position, then to LOCK position. (The steering wheel will lock when the ignition switch is turned to LOCK position.)
- 6. Perform self-diagnosis check of all control units using CONSULT.

## Precaution for Procedure without Cowl Top Cover

When performing the procedure after removing cowl top cover, cover the lower end of windshield with urethane, etc to prevent damage to windshield.

# 

## Precaution for Work

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- After removing and installing the opening/closing parts, be sure to carry out fitting adjustments to check their operation.
- Check the lubrication level, damage, and wear of each part. If necessary, grease or replace it.

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## PREPARATION

## < PREPARATION >

# PREPARATION PREPARATION

## Special Service Tools

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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name		Description
(J-39570) Chassis ear	SIIAO993E	Locates the noise
(J-43980) NISSAN Squeak and Rattle Kit	SIIA0994E	Repairs the cause of noise
Commercial Service Tool	S	INFOID:00000006206873
Tool name		Description
Engine ear		Locates the noise

Remover tool

JMKIA3050ZZ

SIIA0995E

Removes clips, pawls and metal clips

# < PREPARATION > CLIP LIST

Clip List

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INFOID:000000006206874

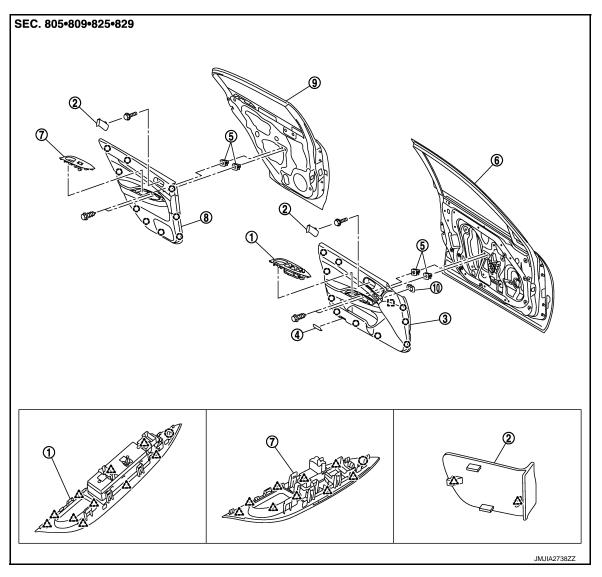
		<b>F</b>		
Shapes	Removal & Installation	Shapes	Removal & Installation	
<b>\$ \$ \$</b>	Removal: Remove by bending up with flat-bladed screwdrivers or clip remover.	Clip A Clip B	Removal: Finisher Clip A	
T TT ST		Clip A Clip B (Grommet)	Removal: Flat-bladed screwdriver Body	
<b>A A</b>	Removal:         Remove with a clip remover.         Removal:       Installation:         Push center pin to catching position.       Installation:         (Do not remove center pin by hitting it.)       Push		panel Clip A Clip B (Grommet) Removal: Holder portion of clip must be spread out to remove rod.	
	Push V V V			
	Removal: Remove by bending up with flat-bladed screwdrivers or clip remover.		Removal: 1. Screw out with a Phillips screwdriver. 2. Remove female portion with flat-bladed screwdriver.	
Ŷ	Removal:		Removal: Installation: Rotate 45° to remove.	
	Removal:		Removal:	

JMJIA3734GB

# < REMOVAL AND INSTALLATION > REMOVAL AND INSTALLATION DOOR FINISHER

Exploded View

INFOID:000000006206875



- 1. Power window switch finisher (front) 2.
- 4. Step lamp
- 7. Power window switch finisher (rear) 8.
- 10. Seat memory switch
- (\_) : Clip
- 2 : Pawl
- : Metal clip

## Removal and Installation

#### **CAUTION:**

When removing, always use a remover tool that is made of plastic.

#### REMOVAL

FRONT AND REAR DOOR FINISHER

Revision: 2011 November

- Inside handle escutcheon
- 5. Grommet
  - Rear door finisher
- 3. Front door finisher
- 6. Front door panel
- 9. Rear door panel

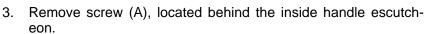
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**INT-12** 

## **DOOR FINISHER**

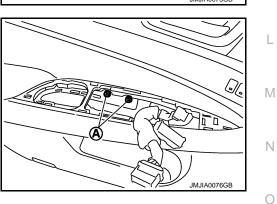
## < REMOVAL AND INSTALLATION >

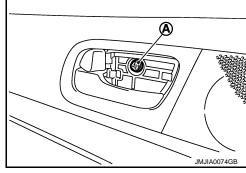
- 1. Fully open door window.
- 2. Remove inside handle escutcheon (1) with remover tool (A).
  - ∠\_\_\_ : Pawl



- 4. Disengage the power window switch finisher (1) fixing pawls with a remover tool (A).
- 5. Disconnect power window switch connectors, and then remove power window switch finisher.
  - کے : Pawl
- Remove screws (A), located behind the power window finisher. 6.

7. Remove step lamp. Refer to INL-113, "Removal and Installation".





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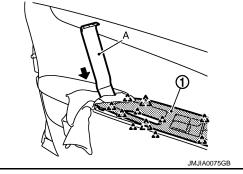
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## **DOOR FINISHER**

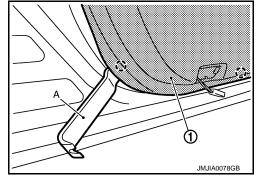
#### < REMOVAL AND INSTALLATION >

8. Insert a remover tool (A) into clips on door finisher (1), and disengage clips.

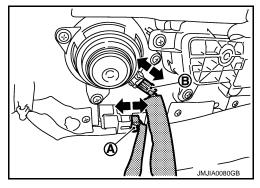
( ]) : Clip

#### **CAUTION:**

Insert a remover tool into the part shown in the figure (Between the clip and the body side panel).



- 9. Pull up door finisher and pull out toward vehicle inside.
  - Disconnect seat memory switch connector (A). (with ADP)
  - Disconnect tweeter connector (B). (with BASE AUDIO)
  - Disconnect front door squawker connector (B). (with BOSE AUDIO)



- 10. Disconnect the inside handle cable from front door inside handle assembly. Refer to <u>DLK-240, "FRONT</u> <u>DOOR LOCK : Removal and Installation"</u>.
- 11. Remove door finisher.
- 12. Remove the following parts after removing door finisher.
  - Front door inside handle assembly. Refer to <u>DLK-240, "FRONT DOOR LOCK : Exploded View"</u>.
  - Rear door inside handle assembly. Refer to <u>DLK-243, "REAR DOOR LOCK : Exploded View"</u>.
  - Seat memory switch. (with ADP) Refer to ADP-230, "Removal and Installation".
  - Tweeter (with BASE AUDIO). Refer to AV-94, "Removal and Installation".
  - Front door squawker.
     BOSE AUDIO WITHOUT NAVIGATION: Refer to <u>AV-332</u>, "<u>Removal and Installation</u>".
     BOSE AUDIO WITH NAVIGATION: Refer to <u>AV-480</u>, "<u>Removal and Installation</u>".

#### INSTALLATION

Install in the reverse order of removal.

#### **CAUTION:**

When installing door finisher, check that clips are securely fitted in panel holes on body, and then press them in.

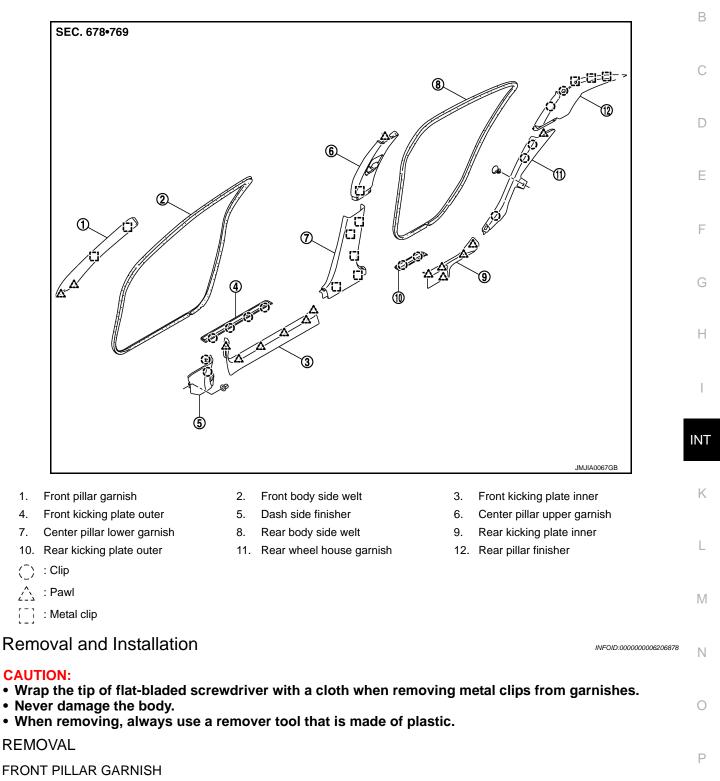
## < REMOVAL AND INSTALLATION >

# BODY SIDE TRIM

## **Exploded** View

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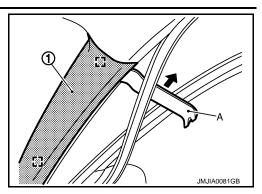
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1. Release front pillar portion of front body side welt.

#### < REMOVAL AND INSTALLATION >

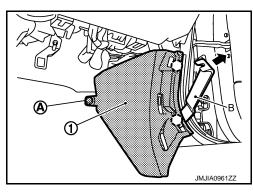
- Remove pillar garnish mounting metal clips with a remover tool (A), and then remove pillar garnish (1).
  - : Metal clip



#### DASH SIDE FINISHER

- 1. Remove instrument passenger lower cover. (Passenger side only) Refer to <u>IP-13, "A/T MODELS :</u> <u>Removal and Installation"</u>.
- 2. Remove kicking plate inner.
- 3. Remove clip (A).
- 4. Remove dash side finisher mounting clips with a remover tool (B), and then remove dash side finisher (1).

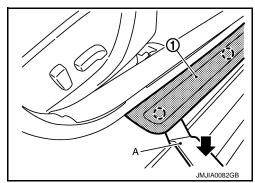
(\_) : Clip



#### FRONT KICKING PLATE OUTER

Remove front kicking plate outer mounting clips with a remover tool (A), and then remove kicking plate outer (1).

(\_) : Clip



#### FRONT KICKING PLATE INNER

- 1. Pull up front kicking plate inner, and disconnect pawls.
- 2. Remove front kicking plate inner (1).

2 : Pawl

#### REAR KICKING PLATE OUTER

#### < REMOVAL AND INSTALLATION >

Remove rear kicking plate outer mounting clips with a remover tool (A), and then remove kicking plate outer (1).

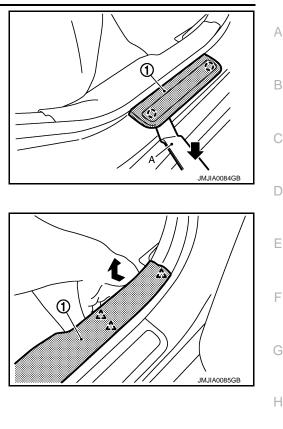
Pull up rear kicking plate inner (1) to disengage the pawls.

(\_) : Clip

REAR KICKING PLATE INNER

Remove rear kicking plate inner.

1. 2.



FRONT BODY SIDE WELT

ハ:Pawl

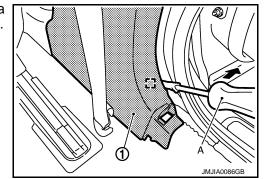
- 1. Remove front kicking plate inner.
- 2. Remove front body side welt.

#### REAR BODY SIDE WELT

- 1. Remove rear kicking plate inner.
- 2. Remove rear body side welt.

#### CENTER PILLAR LOWER GARNISH

- 1. Remove front kicking plate inner.
- 2. Remove rear kicking plate inner.
- 3. Remove front body side welt.
- 4. Remove rear body side welt.
- 5. Remove center pillar lower garnish mounting metal clips with a screwdriver (A), and then remove center pillar lower garnish (1).
  - : Metal clip



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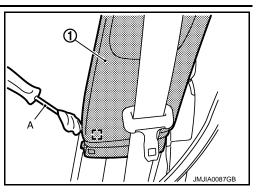
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#### CENTER PILLAR UPPER GARNISH

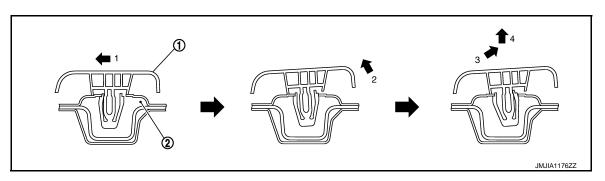
- 1. Remove front kicking plate inner and rear kicking plate inner.
- 2. Remove center pillar lower garnish.
- Remove front seat belt floor anchor bolt. Refer to <u>SB-8, "SEAT BELT BUCKLE : Exploded View"</u>.

#### < REMOVAL AND INSTALLATION >

- 4. Remove center pillar upper garnish (1) fixing metal clip with a screwdriver (A).
  - : Metal clip

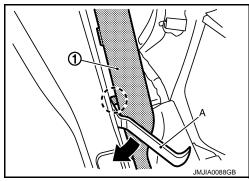


5. Pull center pillar upper garnish (1) from inside passenger room, disengage clip as shown in the figure below, and then remove center pillar upper garnish from center pillar panel (2).



#### REAR WHEEL HOUSE GARNISH

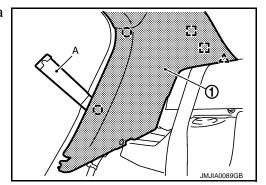
- 1. Remove rear seat cushion and rear seatback. Refer to SE-133, "Removal and Installation".
- 2. Remove rear body side welt.
- 3. Remove rear wheel house garnish mounting clips using a remover tool (A), and then remove rear wheel house garnish (1).
  - ( ) : Clip



#### REAR PILLAR FINISHER

- 1. Remove rear seat cushion and rear seatback. Refer to SE-133, "Removal and Installation".
- 2. Remove rear seat belt floor anchor bolt. Refer to <u>SB-12, "SEAT BELT BUCKLE : Exploded View"</u>.
- 3. Remove rear kicking plate inner.
- 4. Remove rear body side welt.
- 5. Remove rear wheel house garnish.
- 6. Remove pillar finisher mounting clips and metal clips with a remover tool (A), and then remove pillar finisher (1).

  - : Metal clip



< REMOVAL AND INSTALLATION >

## INSTALLATION

Note the following item, and then install in the reverse order of removal.

CAUTION:

When installing body side trim, check that clips, pawls and metal clips are securely fitted in panel holes on body, and then press them in.

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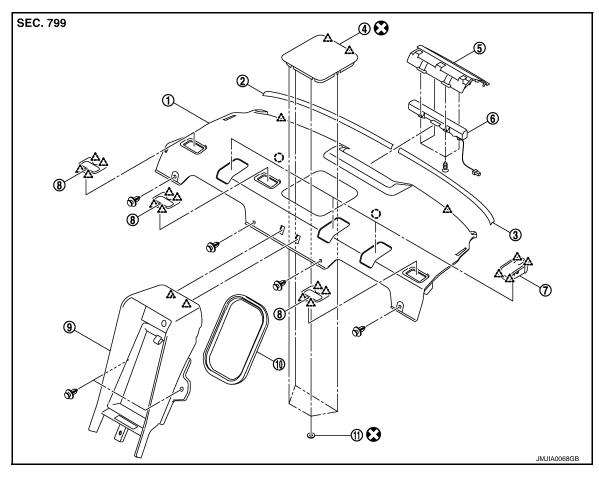
## REAR PARCEL SHELF FINISHER

## < REMOVAL AND INSTALLATION >

## REAR PARCEL SHELF FINISHER

## **Exploded View**

INFOID:000000006206879



Rear parcel side cover (RH)

Rear seat belt finisher

High-mounted stop lamp cover

- 1. Rear parcel shelf finisher
- 4. Woofer grille
- 7. Child anchor cover
- 10. Seatback finisher welt
- ( ) : Clip
- ∴ : Pawl

Refer to <u>GI-4, "Components"</u> for symbols in the figure.

## Removal and Installation

#### REMOVAL

1. Remove trunk front finisher upper. Refer to INT-30, "Removal and Installation".

2.

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8.

11. Push on nut

- 3. Rear parcel side cover (LH)
  - 6. High-mounted stop lamp assembly
  - 9. Seatback center finisher

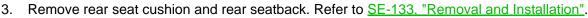
Revision: 2011 November

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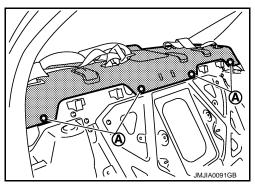
## **REAR PARCEL SHELF FINISHER**

#### < REMOVAL AND INSTALLATION >

2. Disconnect high-mounted stop lamp harness connector (A). (without REAR SPOILER)



- 4. Remove rear kicking plate inner, rear wheelhouse garnish, rear pillar finisher. Refer to <u>INT-15, "Removal</u> and Installation".
- 5. Remove seatback center finisher mounting clips, and then remove seatback center finisher.
- 6. Remove rear seat belt floor anchor bolt and rear seat belt shoulder anchor bolt. Refer to <u>SB-12, "SEAT</u> <u>BELT BUCKLE : Exploded View"</u>.
- 7. Remove rear parcel shelf finisher mounting clips (A).



A

8.	8. Remove clips from rear of rear parcel shelf finisher, and	then remove rear parcel shelf finisher.
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- 9. Remove the following parts after removing rear parcel shelf finisher.
  - Child anchor cover.
  - Woofer grille.
  - High-mounted stop lamp. (without REAR SPOILER) Refer to EXL-187, "Removal and Installation".

#### INSTALLATION

Install in the reverse order of removal.

#### CAUTION:

Check that clips are securely fitted in panel holes on body when installing, and then press them in.

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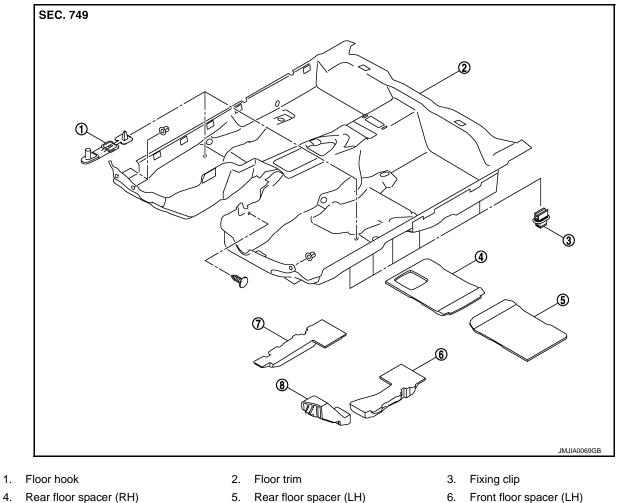
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## < REMOVAL AND INSTALLATION >

# **FLOOR TRIM**

**Exploded View** 

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- Rear floor spacer (RH) 4.

8. Footrest

- 6. Front floor spacer (LH)

7. Front floor spacer (RH)

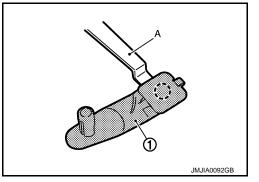
**Removal and Installation** 

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#### REMOVAL

- 1. Remove front seat assembly (LH/RH). Refer to SE-123, "Removal and Installation".
- 2. Remove the rear seat cushion. Refer to SE-133, "Removal and Installation".
- 3. Remove accelerator pedal pad. Refer to <u>BR-18. "Removal and Installation"</u>.
- 4. Disengage clip of floor hook (1) with remover tool (A).

() : Clip



Remove foot grille (LH/RH). Refer to VTL-14, "FOOT GRILLE : Removal and Installation". 5.

## **FLOOR TRIM**

<u>&lt; R</u>	EMOVAL AND INSTALLATION >	
6.	Remove front seat belt floor anchor bolt (LH/RH). Refer to <u>SB-8, "SEAT BELT BUCKLE : Exploded View"</u> .	
7.	Remove center console. Refer to IP-35, "A/T MODELS : Removal and Installation".	А
8.	<ul> <li>Refer to <u>VTL-14</u>, "REAR FLOOR DUCT 1 (WITHOUT REAR VENTILATOR) : Removal and Installation". (without REAR VENTILATOR)</li> <li>Refer to <u>VTL-14</u>, "REAR FLOOR DUCT 1 &amp; REAR VENTILATOR DUCT 1 (WITH REAR VENTILATOR)</li> </ul>	В
	: Removal and Installation". (with REAR VENTILATOR)	
9.	Remove instrument lower cover, instrument driver lower panel and instrument assist lower panel. Refer to <u>IP-13, "A/T MODELS : Removal and Installation"</u> .	С
10.	Remove instrument side panel (LH/RH). Refer to IP-13. "A/T MODELS : Removal and Installation".	
11.	Remove Yaw rate/G-sensor. Refer to <u>BRC-118, "Removal and Installation"</u> .	D
12.	Remove diagnosis sensor unit. Refer to <u>SR-23, "Removal and Installation"</u> .	Е
13.	Remove floor harness mounting clamps.	
14.	Remove console rear bracket. Refer to IP-35, "A/T MODELS : Removal and Installation".	F
15.	Remove dash side finisher, front kicking plate inner, center pillar lower garnish, and rear kicking plate inner, front body side welt (LH/RH), rear body side welt (LH/RH). Refer to INT-15, "Removal and Installation".	G
16.	Remove floor trim mounting clips and fixing nuts.	
17.	Remove floor trim from floor trim fixing clips (A) and remove floor carpet (1).	Н

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INSTALLATION Install in the reverse order of removal. INT

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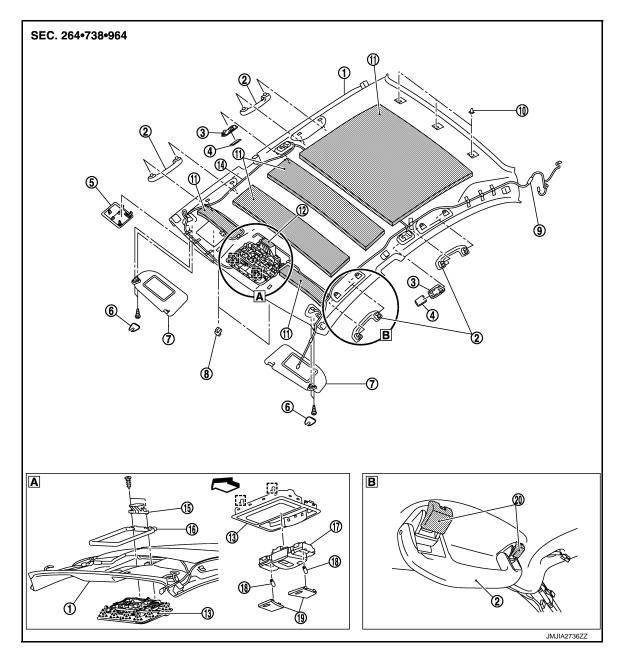
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< REMOVAL AND INSTALLATION >

## HEADLINING NORMAL ROOF

NORMAL ROOF : Exploded View

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- 1. Headlining assembly
- 4. Personal lamp lens
- 7. Sun visor assembly (LH/RH) 8.
- 10. Rear hidden clip
- 13. Roof console assembly
- 16. Roof module plate
- 19. Map lamp lens (LH/RH)
- Charles : Pawl
- : Metal clip
- : Vehicle front

- 2. Assist grip
- Front roof finisher
   Sun visor holder (LH/RH)
- 11. Roof insulator
- 14. Roof harness
- 17. Map lamp assembly
- 20. Assist grip cap

- 3. Personal lamp finisher
- 6. Sun visor cover
- 9. Antenna feeder
- 12. Dual lock fastener
- 15. Roof console bracket
- 18. Map lamp bulbs (LH/RH)

#### < REMOVAL AND INSTALLATION >

## NORMAL ROOF : Removal and Installation

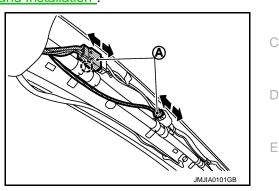
#### REMOVAL

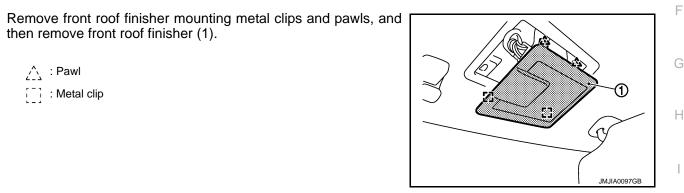
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- 1. Remove front body side welt (LH/RH). Refer to INT-15, "Removal and Installation".
- 2. Remove front pillar garnish (LH/RH). Refer to INT-15, "Removal and Installation".
- 3. Remove antenna feeder securing clips with a remover tool after removing front pillar garnish (LH), then disconnect antenna feeder connectors (A).

( ) : Clip

八:Pawl : Metal clip

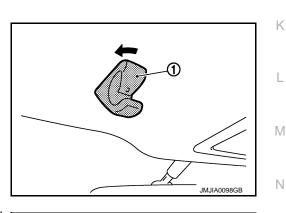




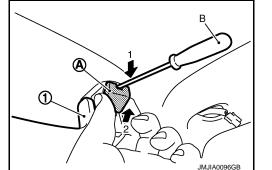
- Remove sun visor assembly (LH/RH).

then remove front roof finisher (1).

- Remove sun visor cover.
- · Remove sun visor assembly mounting screws.
- · Disconnect vanity mirror lamp harness connectors.
- 6. Rotate 45 degrees and remove sun visor holder (1) (LH/RH).



7. Remove assist grip cap (A) using a screwdriver (B) of front and rear assistance grips (1), and then remove assist grips.



Remove rear seat cushion and seatback. Refer to SE-133, "Removal and Installation". 8.

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#### < REMOVAL AND INSTALLATION >

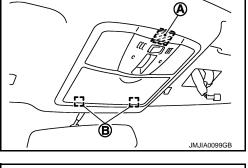
- 9. Remove front kicking plate inner, center pillar lower garnish, center pillar upper garnish, rear kicking plate inner, rear wheelhouse garnish, rear pillar finisher. Refer to <u>INT-15</u>, "Removal and Installation".
- 10. Disconnect antenna feeder connectors (A) of antenna amplifier and sub-antenna feeder after removing rear pillar finisher (LH), and then remove antenna feeder securing clip (B) with a remover tool.

( ) : Clip

- 11. Remove passenger seat assembly. Refer to SE-123, "Removal and Installation".
- 12. With a remover tool, remove body side mounting plastic clip from rear end of headlining.
- 13. Pull down roof console assembly and disengage metal clips (B) and dual-lock fastener (A).

CAUTION: Roof console assembly is crimped from back of headlining. Remove it by disengaging the crimped area of back of roof console assembly after removing headlining from the vehicle.

: Metal clip

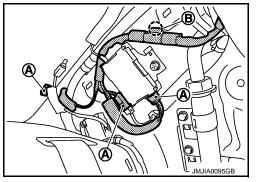


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- 14. Remove headlining from rear door left opening. CAUTION:
  - When removing, 2 workers are required. (1 for the front and rear of headlining)
  - Cover center console finisher upper surface with a shop cloth to prevent it from being damaged.
  - Never bend headlining when removing.
- 15. Remove the following parts after removing headlining.
  - Roof console assembly. Refer to <u>INT-24, "NORMAL ROOF : Exploded View"</u>.
  - Personal lamp (LH/RH). Refer to INL-114, "Removal and Installation".
  - Map lamp assembly. Refer to INL-109, "Removal and Installation".
  - Roof harness assembly.
  - Antenna feeder assembly.

## INSTALLATION

Install in the reverse order of removal. **CAUTION:** 

- Install headlining assembly after inserting clips to clip holder of headlining rear end.
- Never bend headlining when installing.
- SUNROOF

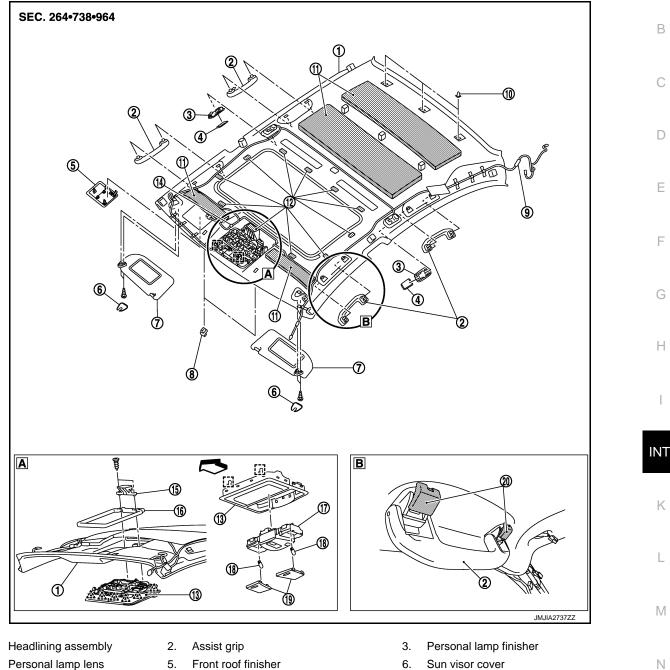


## < REMOVAL AND INSTALLATION >

## SUNROOF : Exploded View

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- 4. Sun visor assembly (LH/RH) 8. 7.
- 10. Rear hidden clip
- 13. Roof console assembly 16. Roof module plate
- Map lamp lens (LH/RH) 19.
- : Pawl
- $\hat{\}$

REMOVAL

1.

- : Metal clip
- : Vehicle front

## SUNROOF : Removal and Installation

**INT-27** 

Sun visor holder (LH/RH)

11. Roof insulator

14. Roof harness

20. Assist grip cap

17. Map lamp assembly

- Antenna feeder 9.
- 12. Dual lock fastener
- 15. Roof console bracket
- 18. Map lamp bulb (LH/HR)

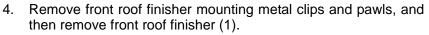
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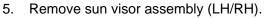
## < REMOVAL AND INSTALLATION >

- 1. Remove front body side welt (LH/RH). Refer to INT-15. "Removal and Installation".
- 2. Remove front pillar garnish (LH/RH). Refer to INT-15, "Removal and Installation".
- 3. Remove antenna feeder securing clips with a remover tool after removing front pillar garnish (LH), then disconnect antenna feeder connectors (A).
  - ( ) : Clip



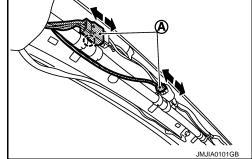


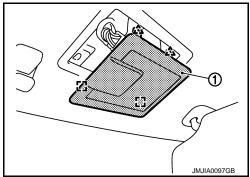
[ ] : Metal clip

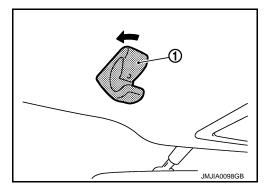


- Remove sun visor cover.
- Remove sun visor assembly mounting screws.
- Disconnect vanity mirror lamp harness connectors.
- 6. Rotate 45 degrees and remove sun visor holder (1) (LH/RH).

Remove mounting plastic clips (A) using a screwdriver (B) of front and rear assistance grips (1), and then remove assist grips.







- 8. Remove rear seat cushion and seatback. Refer to <u>SE-133, "Removal and Installation"</u>.
- 9. Remove front kicking plate inner, center pillar lower garnish, center pillar upper garnish, rear kicking plate inner, rear wheelhouse garnish, rear pillar finisher. Refer to <u>INT-15</u>, "Removal and Installation".

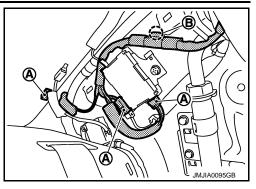
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## < REMOVAL AND INSTALLATION >

10. Disconnect antenna feeder connectors (A) of antenna amplifier and sub-antenna feeder after removing rear pillar finisher (LH), and then remove antenna feeder securing clip (B) with a remover tool.

```
( ) : Clip
```

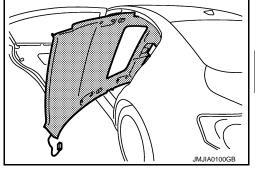
: Metal clip



- 11. Remove passenger seat assembly. Refer to SE-123. "Removal and Installation".
- 12. With a remover tool, remove body side mounting plastic clip from rear end of headlining.
- 13. Pull down roof console assembly and disengage metal clips (B) and dual lock fastener (A). CAUTION:

Roof console assembly is crimped from back of headlining. Remove it by disengaging the crimped area of back of roof console assembly after removing headlining from the vehicle.

- 7 n JMJIA0099GB
- 14. Remove headlining from rear door left opening. CAUTION:
  - When removing, 2 workers are required. (1 for the front and rear of headlining)
  - Cover center console finisher upper surface with a shop cloth to prevent it from being damaged.
  - Never bend headlining when removing.



- 15. Remove the following parts after removing headlining.

  - Roof console assembly. Refer to <u>INT-27, "SUNROOF : Exploded View"</u>.
    Personal lamp (LH/RH). Refer to <u>INL-114, "Removal and Installation"</u>.
  - Map lamp assembly. Refer to INL-109, "Removal and Installation".
  - Roof harness assembly.
  - Antenna feeder assembly.

### INSTALLATION

Install in the reverse order of removal. CAUTION:

- Install headlining assembly after inserting clips to clip holder of headlining rear end.
- Never bend headlining when installing.

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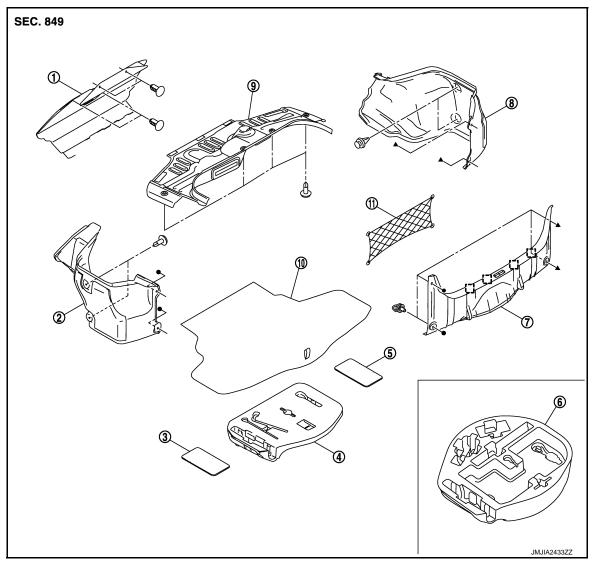
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## < REMOVAL AND INSTALLATION >

## TRUNK ROOM TRIM

## Exploded View

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Rear wheel house finisher (LH)

Rear wheel house finisher (RH)

Trunk floor felt (RH)

2.

5.

8.

11. Trunk net

- 1. Trunk front finisher
- 4. Trunk center box
- 7. Trunk rear plate
- 10. Trunk floor carpet
- : Metal clip

## Removal and Installation

#### REMOVAL

- 1. Fully open trunk lid assembly.
- 2. Remove trunk floor carpet.
- 3. Remove trunk center box and trunk floor felt (LH/RH).
- 4. Remove trunk rear plate fixing clips, disengage the metal clips, and then remove trunk rear plate.
- 5. Remove trunk weather-strip. Refer to <u>DLK-250, "TRUNK LID WEATHERSTRIP : Exploded View"</u>.
- 6. Remove trunk front finisher upper fixing clips and then remove trunk front finisher upper.

- 3. Trunk floor felt (LH)
- 6. Trunk center box (For temporary spire tire)
- 9. Trunk front finisher upper

INFOID:000000006206888

Revision: 2011 November

## INT-30

## **TRUNK ROOM TRIM**

< REMOVAL AND INSTALLATION >	
7. Remove rear wheel house finisher fixing clips, and then remove rear wheel house finisher (LH/RH).	—
8. Remove trunk front finisher fixing clips, and then remove trunk front finisher.	А
INSTALLATION	
Install in the reverse order of removal.	В
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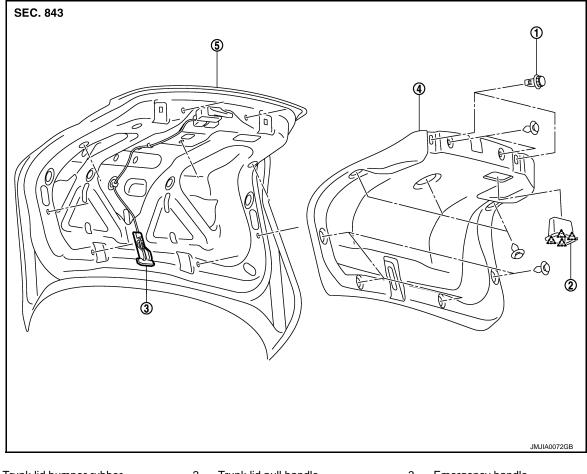
Ρ

## < REMOVAL AND INSTALLATION >

# TRUNK LID TRIM

## **Exploded View**

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- 1. Trunk lid bumper rubber
- Trunk lid pull handle
   Trunk lid
- 3. Emergency handle

- 4. Trunk lid finisher inner  $\begin{pmatrix} \uparrow \\ \downarrow \downarrow \end{pmatrix}$  : Pawl
- 5. T

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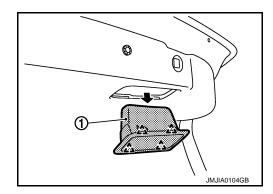
# REMOVAL

1. Fully open trunk lid assembly.

**Removal and Installation** 

- 2. Remove trunk lid bumper rubber.
- 3. Remove trunk lid pull handle (1).

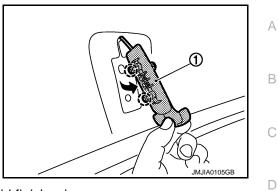
2 : Pawl



## **TRUNK LID TRIM**

#### < REMOVAL AND INSTALLATION >

- 4. Remove trunk lid emergency handle holder (1).
  - ( ) : Clip



5. Remove trunk lid finisher mounting clips, and then remove trunk lid finisher inner.

#### INSTALLATION

Install in the reverse order of removal.



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